



Firex Safety Products  
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Carol Stream, IL 60188  
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F 630.260.7290  
www.FirexSafety.com

May 15, 2008

RE: Voluntary Recall of Firex® branded 10000 series and 12000 series alarms

Dear Distributor / Contractor:

This letter is to advise you that on May 15, 2008, Maple Chase Company, manufacturer of Firex® branded safety products, announced a voluntary recall in conjunction with the U.S. Consumer Product Safety Commission (CPSC) of its model COE 10000 series of carbon monoxide (CO) alarms and its model FADCM 12000 series of combination smoke/CO alarms. Item numbers include: 10000, 12000, 12000C, 12000-6, 12200, 12220, 12400, and 12400C, collectively referred to as the "Affected Models." A copy of the joint Press Release issued by Maple Chase and the CPSC is enclosed.

This corrective action is being taken because Maple Chase has determined that the Affected Models can sound a "double chirp"/fault alarm in the presence of CO, prior to going into full alarm. Upon hearing a double chirp, the Owner's Manual instructions recommend a consumer take the alarm out of service, which could expose consumers to hazardous levels of CO and suffer injury or death.

This recall applies only to units that were manufactured by Maple Chase between June 1, 2007 and February 1, 2008. A date code appears on the back of each unit. The date code format is a four-digit year, three-digit month, and numerical day. For example, for a product manufactured on June 1, 2007, the date code reads, "2007JUN1." The product's manufactured date code also appears on its master carton in an eight-digit format. For example, product manufactured on June 1, 2007 reads 02007152 on the master carton.

We are asking you to forward a copy of the Press Release to all of your known customers and occupants of residences in which Affected Models may be installed. You may also contact our Recall Center at 1-888-879-3906 with your customers' details and Maple Chase will notify them directly. All customers and end users currently in possession of Affected Models should follow the instructions in the Press Release in order to receive a free comparable replacement product.

This recall is conducted in cooperation with the U.S. Consumer Product Safety Commission who will monitor the effectiveness of this program.

We apologize for any inconvenience this may cause and sincerely thank you for your cooperation in this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "D.J. Crane".

D.J. Crane, General Manager Firex® Safety Products

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# News from CPSC

## U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, D.C. 20207

For Immediate Release

May 15, 2008

Release #08-FINAL FOR CLEARANCE 5/6 3pm

Firm's Recall Hotline:(888) 879-3906

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

### Maple Chase Co. Recalls Carbon Monoxide and Carbon Monoxide/Smoke Combo Alarms Due to Alarm Malfunction

WASHINGTON, D.C. – The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. (To access color photos of the following recalled products, see CPSC's Web site at [www.cpsc.gov](http://www.cpsc.gov).)

**Name of product:** Firex Branded 10000 Series Carbon Monoxide (CO) Alarms and 12000 Series CO/Smoke Combo Alarms

**Units:** About 280,000

**Manufacturer:** Maple Chase Company, of Plain City, Ohio

**Hazard:** The recalled alarms can sound a "double chirp"/fault alarm in the presence of CO, prior to going into full alarm. Upon hearing a double chirp, the Owner's Manual instructions recommend a consumer take the alarm out of service, which could expose consumers to hazardous levels of CO and suffer injury or death.

**Incidents/Injuries:** None reported.

**Description:** The recall includes Firex branded 10000 and 12000 series alarms with item numbers: 10000, 12000, 12000C, 12000-6, 12200, 12220, 12400, 12400C manufactured between June 1, 2007 and February 1, 2008. The date code appears on the back of the unit with a four digit year, three digit month followed by the day (ex: 2007JUN1 for June 1, 2007). Units with a manufacture date code prior to June 1, 2007 are not included in this recall.

**Sold:** Commercial electrical distributors and electrical contractors and builders for installation into new home construction. A limited number of units were sold at Menard's nationwide from June 2007 through February 2008 for about \$20 (10000 series) and \$30 (12000 series).

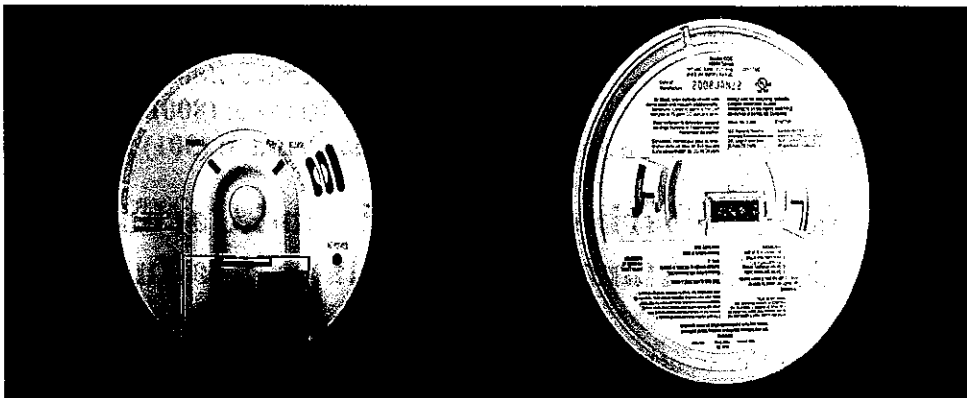
**Manufactured in:** Mexico

**Remedy:** Consumers should contact Maple Chase immediately to receive a free comparable replacement alarm and make arrangements to return their recalled alarms. Consumers should not take the alarms out of service until they receive the replacement alarm.

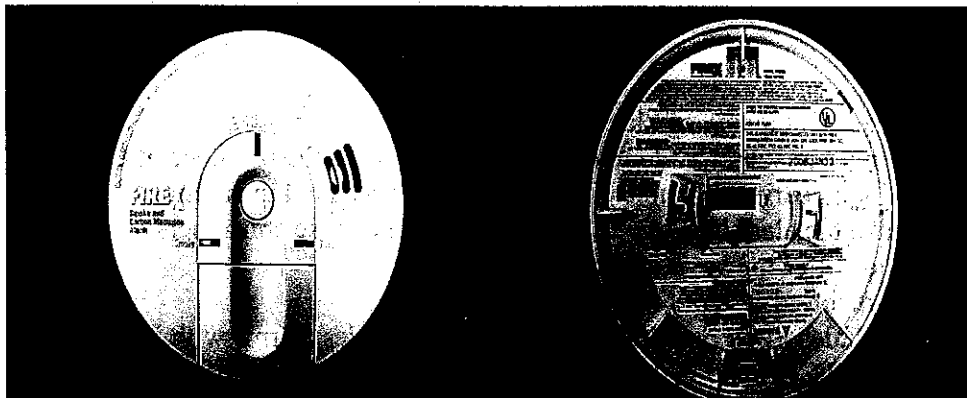
**Consumer Contact:** For more information, contact Maple Chase toll-free at (888) 879-3906 between 8 a.m. and 6 p.m. CT Monday through Friday or go to the firm's Web site at [www.firexsafety.com](http://www.firexsafety.com).

- MORE -

### 10000 Front and Back



### 12000 Front and Back





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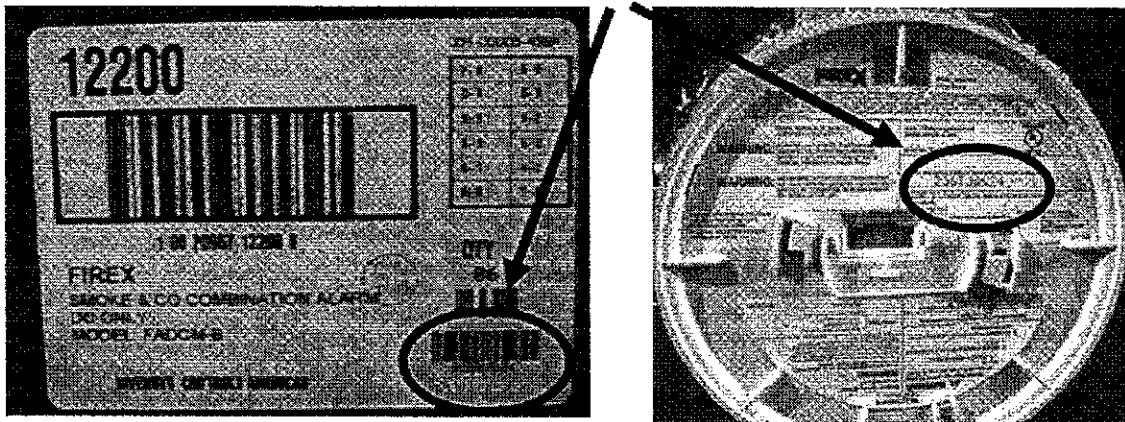
**Firex 10000 and 12000 Safety Alarm Recall Return Form**

00016273  
 BROOK ELECTRICAL SUPPLY  
 645 HEATHROW DRIVE

CID : 23455011  
 SEQ # : 597

LINCOLNSHIRE, IL 60069  
 USA

*Date Code*



Please complete the Quantity to Return column and indicate your preference to receive replacement product, or reimbursement. Fax this completed page to 888-656-6385, and we will issue you a Return Material Authorization. The RMA will provide instructions on where to send your product and directions on how to bill Firex for the freight charges. Please make sure the RMA you receive is enclosed with the contents of your package(s). If you have any questions please contact The Recall Center at 888-879-3906

Purchase Order #	Invoice #	Shipped Date	Item #	Quantity Shipped	Purchased Price	Quantity to Return
P1118290	6682992	6/12/2007	12000	24	\$33.73	
P1118353	6684646	6/15/2007	12000	24	\$33.73	
P1119615	6700591	8/3/2007	12000	36	\$33.73	
P1120049	6711959	9/12/2007	12000	36	\$33.73	
P1120467	6715924	9/24/2007	12000	48	\$33.73	
P1122343	6739128	11/21/2007	12000	24	\$33.73	
P1122896	6747064	12/14/2007	12000	48	\$33.73	
P1123223	6752142	1/7/2008	12000	48	\$33.73	